L'Aura

WHERE INFINITY BEGINS

CANCELLATION & APPOINTMENT POLICY

At L'Aura, every appointment is carefully scheduled to ensure each client receives our full attention and the best possible experience. To respect our time and that of other clients, we kindly ask you to review our appointment policy.

Cancellations & Rescheduling

- Please provide at least **24 hours' notice** if you wish to cancel or reschedule your appointment.
- Cancellations made less than 24 hours before the appointment may be subject to a **50% cancellation fee**.
- Rescheduling is subject to availability.

Late Arrivals

- If you arrive late, your treatment time may need to be shortened to avoid affecting the next appointment.
- If you are more than **15 minutes late**, we reserve the right to reschedule your appointment.

No-Shows

- Failure to attend your appointment without prior notice may result in a charge of **100% of the scheduled treatment price**.
- Repeated no-shows may affect your ability to book future appointments.

Thank You for Understanding

We understand that unexpected situations can happen. We appreciate your understanding, consideration and respect for our time and business. Thank you for choosing L'Aura. We look forward to welcoming you.